



WatchGuard PINsafe Integration

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1. Introduction

This document describes the integration of PINsafe with the WatchGuard VPN solutions

2. Overview

2.1. Prerequisites

PINsafe 3.x Watchguard Firewall with VPN

2.2. Baseline

PINsafe 3.7 Watchguard Firebox X750e Core

2.3. Architecture

The WatchGuard Firebox accepts VPN connections by SSL or VPN client and uses RADIUS to authenticate users against the PINsafe server by checking the users username and One Time Code.

3. Installation

3.1. Configure The PINsafe Server

Configure a RADIUS NAS entry

- 1. Ensure the RADIUS server is running on PINsafe, on the PINsafe Management Console select RADIUS/Server, Server Enabled should be Yes
- 2. On the PINsafe Management Console select RADIUS NAS
- 3. Enter a name for the NAS
- 4. Enter the WatchGuard internal IP address
- 5. Enter the shared secret
- 6. Optionally if RADIUS groups are to be used then set the Vendor (Groups): to WatchGuard. When a RADIUS request is made this will return Filter ID 11, with the Group Nmae that the user is a member of. This can be used for assigning policies to users based on group membership.
- 7. Click on Apply to save changes

NAS:	Identifier:	Watch Guard VPN	
	Hostname/IP:	10.0.1.1	
	Secret:	•••••	
	EAP protocol:	None	
	Group:	ANY	
	Authentication Mode:	All	
	Change PIN warning:	No 💌	
	Vendor (Groups):	Watchguard	
	Two Stage Auth:	No 💌	Delete

3.1.1. Optional: Two Stage Authentication

This is where a user enters a password, and then is taken to a second page for a One Time Code. The user must have a password for authentication.

To Allow Two Stage Authentication, on the PINsafe Administration Console select Radius/NAS, ensure Two Stage Authentication is set to Yes.

NAS:	Identifier:	Watch Guard VPN	
	Hostname/IP:	10.0.1.1	
	Secret:	•••••	
	EAP protocol:	None	
	Group:	ANY	
	Authentication Mode:	All	
	Change PIN warning:	No 💌	
	Vendor (Groups):	Watchguard	
	Two Stage Auth:	Yes 💌	Delete

3.1.2. Optional: Challenge and Response Using SMS

This is where a user enters a password, and if this is correct the user will then be sent automatically a One Time Code for authentication by their transport.

To Allow Challenge and Response Authentication using SMS, first configure Two Stage Authentication. On the PINsafe Administration Console select Server/Dual Channel, and ensure On-Demand Authentication is set to Yes.

Server>Dual Channel @

Please select whether dual channel security string messages are delivered preemptively or on demand at the point of authentication.

On-demand authentication:		Yes 💌
Allow message request by userr	name:	Yes 💌
Confirmation image on message	Yes 💌	
On-demand delivery:		No 💌
Multiple authentications per Str	No 💌	
	Apply	Reset

Then select on the PINsafe Administration Console RADIUS/Server, ensure the Use Challenge/Response is set to Yes.

RADIUS>Server 🕑

Server enabled: Yes 🔻 IP address: Authentication port: 1812 Accounting port: 1813 50 Maximum no. sessions: Permit empty attributes: No -Additional RADIUS logging: Both -Yes -Enable debug: Yes 🔻 Radius Groups: Radius Group Keyword: Session TTL: 60 Use Challenge/Response: Yes 🔻 Apply Reset

Please enter the details for the RADIUS server.

3.2. Configure The WatchGuard Server

3.2.1. Configure The Authentication Server Settings

On the WatchGuard Policy Manager create an authentication server

- 1. Select Setup/Authentication/Authentication Servers
- 2. From the Tabs select RADIUS (or also SecureID has been recommended as it has been designed for One Time Codes)
- 3. Configure the following settings:
 - IP Address of the PINsafe server
 - Port used for RADIUS, usually 1812
 - Shared Secret that has been entered on the PINsafe server
- 4. When settings have been configured click on OK.

irebox RADIUS S	SecurID LDAP Active Dir	ectory	
Before configuring sure the server ca authentication requ	the Firebox to use RADIUS n successfully accept and lest.	authentication process RADIU	server, make S
Primary Server Se	ttings Backup Server Set	tings	
Enable RADIU	S server		
IP Address:	10.0.1.2	•	
Port:		1812 🛨	
Secret:	****		
Confirm Secret:	****		
Timeout:	2	5 🗧	seconds
Retries:		1 🛖	
Group Attribute:	-	11 🛫	
Dead Time		10 🗧	minutes 💌

3.2.2. Configuration for Mobile SSL VPN

Configure the WatchGguard for Mobile SSL VPN use.

- 1. Select VPN/Mobile VPN/SSL.
- 2. In the Mobile VPN with SSL Configuration configure the following settings:
 - Ensure the Activate Mobile VPN with SSL is ticked.
 - Enter the previously configured Authentication Server
 - It is recommended to Force users to authenticate after a connection is lost by selecting the tick box.
 - Enter the IP Address or hostname for users to connect to
 - Configure Networking and IP address Pool as required
- 3. When completed click OK

Note: When you enable Mobile VPN with SSL, an SSLVPN-Users group is created automatically.

and the second se	vate Mobile VPN with SSL, an "SSLVPN-Users" user group and a "WatchGuard SSLVPN
are crea	ted to allow SSL VPN connections from the Internet to your external interface.
ctivate M	obile VPN with SSL
	1
uthentics	ranced j tion Server
RADIUS	V
Eero	
Force	users to authenticate after a connection is lost
rebox IP	
ype or s	elect a Firebox IP address or domain name for SSL VPN users to connect to.
rimary:	192.168.0.36 Backup: 192.168.0.37
etworkin	a and IP Address Pool
hoose th	e method the Firebox uses to send traffic through the VPN tunnel. Select Bridge VPN
raffic if y	you want to bridge the user to a network you specify. Select Route VPN traffic if you
vant the	Firebox to route VPN traffic to specified networks and resources.
Routed V	PN traffic
Routed \	PN traffic
Routed V	PN traffic
Routed \	PN traffic
Routed \ Forc	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources / Add Remove
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources
Routed V	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources IP Address Pool a subnet that is not used by computers locally connected to the Firebox. Your bx allows 300 Mobile VPN with SSL user(s)
Virtus	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources I P Address Pool a subnet that is not used by computers locally connected to the Firebox. Your ox allows 300 Mobile VPN with SSL user(s).
Virtus	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources I IP Address Pool a subnet that is not used by computers locally connected to the Firebox. Your bx allows 300 Mobile VPN with SSL user(s)168.113. 0 /24
Virtua Fireb	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources Add Remove IIP Address Pool a subnet that is not used by computers locally connected to the Firebox. Your ox allows 300 Mobile VPN with SSL user(s)168.113. 0 /24
Virtus	PN traffic e all client traffic through tunnel llow access to networks connected through Trusted, Optional, and VLANs pecify allowed resources I IP Address Pool a subnet that is not used by computers locally connected to the Firebox. Your bx allows 300 Mobile VPN with SSL user(s)168.113. 0 /24

To Allow Mobile VPN with SSL users to access a trusted network

- 1. Click the plus (+) icon on the Policy Manager toolbar. You can also select Edit/Add Policies.
- 2. In the The Add Policies dialog box, click the plus (+) icon on the left side of Packet Filters.
- 3. A list of templates for packet filters appears, select Any and click Add.
- 4. In the New Policy Properties dialog box, enter a name for the policy in the Name text box. Choose a name that will help you identify this policy in your configuration.
- 5. On the Policy tab, in the From area, select Any-Trusted and click Remove.

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- 6. In the From area, click Add.
- 7. The Add Address dialog box opens and The Add Member dialog box appears. Click Add User. For the two Type drop-down lists, select SSL VPN for the first and Group for the second.
- 8. Select SSLVPN-Users and click Select.
- 9. Click OK to close the Add Address dialog box.
- 10. In the From area, select Any-External and click Remove.
- 11. In the To area, click Add.
- 12. In the Add Address dialog box select the Available Members list, and select Any-Trusted and click Add.
- 13. Click OK twice and click Close.
- 14. Save the changes to the WatchGuard device.

3.2.3. Connecting using the Mobile SSL VPN

Open a web browser and connect to the WatchGuard SSL VPN portal

WatchGuard	Username: graham Password: Domain: RADIUS Login Reset

Enter the username, then enter the PINsafe One Time Code, possible sources of the One Time Code are:

- SMS Text Message
- PINsafe Taskbar utility or Single Channel image
- Mobile Phone Applet



3.2.4. Optional: SSL VPN Authentication using Two Stage or Two Stage and Challenge and Response

Enter Username and Password

WatchGuard	Username: graham Password: Domain: RADIUS Login Reset

Enter One Time Code

WatchGuard	One-Time Code
	Apply Reset

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I have been successfully authen	iticated.

3.2.5. Configuration of VPN Gateway for VPN IPSEC Client

1. From the WatchGuard Policy Manager select VPN/Mobile VPN/IPSec... then click Add.

TO Create a new Mobile VPN With IPSec, click Add.	Add
	Edit
	Remove
	Advanced
regenerate a set of mobile user configuration files, select bile user group from the list above and click Generate.	Advanced t a Generate
regenerate a set of mobile user configuration files, select bile user group from the list above and click Generate. ur Firebox has a feature key for 50 Mobile VPN with IPSe	Advanced t a <u>Generate</u> c users.

2. The Add Mobile VPN with IPSec Wizard starts, click Next.

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🕎 Add Mobile VPN with IPSec V	Vizard	×
	Welcome to the	
	Add Mobile VPN with IPSec Wizard	
	This wizard helps you create a Virtual Private Network for mobile users.	
WatchGuard	Learn more about <u>WatchGuard Mobile VPN with IPSec</u> . To continue, click Next.	
	< Back Next > Cancel Help	

3. Select the authentication server, and enter a group name.

ኛ Add Mobile VPN with IP:	Sec Wizard	×
Select a user authentica	ation server.	WatchGuard
Select the server and grou	p the Firebox will use to authenticate mobile users.	
Authentication Server:	RADIUS	
Group Name:	group2	
The group name mu	st identify a valid user group name on the authenticati	on server. Group
< Traines are case ser	150176.	
Learn more about authention	cation servers.	
	< Back Next >	<u>C</u> ancel <u>H</u> elp

4. Enter a passphrase for the VPN Tunnel

	**************************************	Unterrised
Select the authentication metho	od the Firebox will use to establish a se	cure VPN tunnel.
Use this passphrase;		
Tunnel Passphrase:	****	
Retype Passphrase:	****	
C Use an RSA certificate	issued by your WatchGuard Managem	ent Server.
Provide the administrat	tion passphrase for your server.	
IP Add	ress: 0.0.0.0	
Administration Passph	rase:	

5. Select how users traffic will be routed.

ኛ Add Mobile VPN with IPSec Wizard	×
Direct the flow of Internet traffic.	WatchGuard
Do you want all traffic between the mobile computer and the Internet to	flow through the tunnel?
No, allow Internet traffic to go directly to the mobile user's ISP. (m	ore flexible, less secure)
C Yes, force all Internet traffic to flow through the tunnel. (less flex	ible, more secure)
Loove were closed direction interest tradiis through a transit	
Learn more about <u>directing internet tranic through a tolinet</u> .	
< <u>B</u> ack <u>N</u> ext >	<u>Cancel</u> <u>H</u> elp

6. Enter the resources that are available through the VPN

u the computers ar		
Network IP	192.168.0.0/24	Remove

7. Enter the IP address ranges that are available to users

×
WatchGuard
Remove
vith IPSec users.

8. When complete click on Finish



9. Select the Group and click on Generate to create the Client policy.

group2	Add
Authentication Server: RADIUS	
Allowed Access	Edit
H-Virtual IP Address Pool	Remove
	Advanced

10. The configuration files can be imported into the VPN Client software.

Fireware	XTM Policy Manager
i	Configuration files for mobile user group "group2" were successfully created. You can find the files in
	C:\Documents and Settings\All Users\Shared WatchGuard\muvpn\192.168.9.178\group2\wgx
	Note: the shared key for authenticating the endpoint is in clear text in the ini file.
	Do not send this file in an insecure manner.
	ОК

11. Start the VPN Client and select Configuration/Profiles. Click on Configuration then Profile Import.

3.2.6. Configuration of VPN IPSEC Client

🚦 WatchGuard Mobile VPN	
Connection Configuration Lo	og <u>W</u> indow <u>H</u> elp
Profile:	<u>O</u> utside Line:
group2	•
	20
<u>Connect</u> <u>D</u> isconnect	WatchGuard'
Statistics:	
Time online: 00:17:39	Timeout (sec): 0 sec
Data (Tx) in KByte: 22.56	Direction: out
Data (Rx) in Byte: 0	Link Type: LAN
Speed (KByte/s): 0,000	Encryption:

1. Select the Configuration file created above, then click on Next.

file Import Wizard	
Select User Profile	WatchGuard
Type or select the location for the Mobile VPN us	er profile (.wgx file) you want to import.
File name:	192 168 9 178\group2\way\group2 way

2. Enter the passphrase used above then click on Next.

Decrypt User Profile	WatchGuard
Type the passphrase or key used to protection of the passphrase or key used to protect the protection of the protection	ect the user profile. If you do not have the passphrase, passphrase is case sensitive.
Key or Passobrase:	

3. Enter the Authentication information, if you wish to enter the User ID: for the profile, enter the required User ID:, leave the Password field empty then click on Next.

	Wizard	2
Authentica	tion	WatchGuard
Type the use your network	r name and password y administrator.	you use to connect to the VPN. You get this information from
If you do not time you con	type your user name ar nect to the VPN.	nd password here, then you must type this information each
Use the s	same user name and pa	assword for all profiles
Profile:	group2	
User name:		
r		
Password:		Confirm password:
Password:		Confirm password:

4. The profile is completed, then click on Finish.

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	WatchG	uard
Click finish to import profile.		
IKE POLICY "group2" suc	ccessfully imorted	
IPSEC POLICY "group2" s	successfully imported	
PROFILE "group2" succes	ssfully imported	
Errors: O		
Creating log file		
C:\Documents and Settin	ngs\gfield\My Documents\import.log	
1	1	÷۲

3.2.7. Connecting using the VPN IPSEC Client

1. Select the required profile and then click Connect



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2. Select the required profile and then click Connect

Enter the username (unless pre-defined above), then enter the PINsafe One Time Code, possible sources of the One Time Code are:

- SMS Text Message
- PINsafe Taskbar utility or Single Channel image
- Mobile Phone Applet

User ID: graham Password:	∐ser ID: graham Password:	dial-up	
graham <u>P</u> assword:	graham <u>P</u> assword:	<u>U</u> ser ID:	
Password:	Password:	graham	
		Password:	
	·		
OK Cancel			

3. If a correct One Time Code is entered, the VPN connection is established.

🚦 WatchGuard I	Mobile VPN					
Connection Conf	iguration <u>L</u> og	<u>W</u> indow <u>H</u>	elp			
Profile:			<u>O</u> utside Line:			
group2		•				
Connection has been established.						
<u>C</u> onnect	<u>D</u> isconnect		WatchGuard			
Statistics:						
Time online:	00:00:19	Timeout (sec): O sec			
Data (Tx) in Byte:	688	Direction:	out			
Data (Rx) in Byte:	0	Link Type:	LAN			
Speed (KByte/s):	0.203	Encryption:	AES 256			

3.2.8. Optional: IPSec Authentication using Two Stage or Two Stage and Challenge and Response

Enter Username and Password

graham	
yranam	
Password:	
	40 <u>40 80</u> 40

Enter One Time Code

Inpu	ut				X
(One-Time Code				
	<u>P</u> assword:				
			<u>0</u> K	<u>C</u> ancel	

If a correct One Time Code is entered, the VPN connection is established.

🚦 WatchGuard M	lobile VPN			_ 🗆 🗙
Connection Config	juration <u>L</u> o	g <u>W</u> indow	<u>H</u> elp	
Profile:			<u>0</u> u	tside Line:
group2			- F	
Cor	nnection has	been establi:	shed.	19
<u>C</u> onnect	<u>D</u> isconnect		Wa	tchGuard [®]
Statistics:				
Time online:	00:00:31	Timeout (s	ec):	O sec
Data (Tx) in KByte:	1.219	Direction:		out
Data (Rx) in Byte:	0	Link Type:		LAN
Speed (KByte/s):	0.375	Encryption) :	AES 256

4. Verifying the Installation

<How to check the install is working ok>

5. Troubleshooting

<If it does not work, what steps to try>

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6. Known Issues and Limitations

<If there are any, if none write None >

7. Additional Information

For assistance in the PINsafe installation and configuration please firstly contact your reseller and then email Swivel Secure support at support@swivelsecure.com