

Administration console timeout

Contents

- 1 Overview
- 2 Prerequisites
- 3 Symptoms
- 4 Changing the timeout value
- 5 Known Issues

Overview

The Swivel Administration console automatically logs out a user after a set period of inactivity. This time period can be changed.

Prerequisites

Swivel 3.x

Symptoms

Swivel Administration console session timeout needs to be changed.

Changing the timeout value

This is controlled by a setting in the following file:

```
/usr/local/apache-tomcat/webapps/sentry/WEB-INF/web.xml
```

It can only be edited from the appliance command line: please contact Swivel Secure support (teamsupport@swivelsecure.com) to arrange access.

Edit the *session-timeout* value

```
<session-config>
  <session-timeout>30</session-timeout>
</session-config>
```

Known Issues

Any change to the session timeout will only apply to new sessions, not to existing ones. Any current session will keep the timeout setting it was given when it was created.

On an upgrade of Swivel, this value will be set back to default and will need to be re-entered.