

BUTton Image reverts back to TURing Image



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Overview

When the BUTton image is selected for use on the PINsafe server it reverts back to the [TURing](#) image.

Prerequisites

Problem has been observed on the following PINsafe versions:

PINsafe v3.7.3474

Symptoms

On the PINsafe Administration console under the Server/Single Channel settings, the Image displayed to users can be set to BUTton. After a period of operation the image reverts back to the default TURing image.

Solution

Upgrade to a later version of PINsafe