Upgrade

Contents

• 1 Getting Started
• 2 Installing Swivel
  • 2.1 Installing Swivel Appliances
• 3 Upgrading Swivel
  • 3.1 Upgrading Swivel Appliances
• 4 Swivel Evaluation
• 5 Swivel Installation Testing
• 6 Operations Guides
• 7 End User Guides

Getting Started
The following link gives a step by step guide to a Swivel installation, covering the following steps: Information gathering, deployment considerations, Installation Options and configuring Swivel (both the CMI and Administration Console).

Getting Started <= START HERE

Installing Swivel

Installing Swivel Appliances
If you have recently purchased a Virtual or Physical appliance please see our Appliance article, which contains links to downloadable PDFs and related articles. Also see:

Getting Started Basic CMI configuration
Downloads
Installing a license key

Upgrading Swivel

Upgrading Swivel Appliances
For virtual or hardware appliances refer to the Downloads.

Also see the Full Guide on How to Upgrade an Appliance and Swivel.

Swivel Evaluation
Please see our Swivel Evaluation page on our main website for information on how to arrange an evaluation. For the latest version of Swivel software see Downloads.

Swivel Installation Testing
Testing PINsafe Installations

Operations Guides
The following guides are available for Swivel tasks.

Helpdesk Operations User Guide

End User Guides
The following User Guides are available for use by End Users.

PINsafe User Guide for PIN extraction
ChangePIN User Guide for users to change their PIN numbers
ResetPIN User Guide to recover from a lost or forgotten PIN
Taskbar User Guide to use the Taskbar application
PositiveID User Guide to use Positive ID Authentication