

Provision URL

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Provision URL

Swivel version 3.10 combines the Site ID and Provision codes into one single URL.

From Swivel version 3.9.7, a URL can be used to provide the Swivel authentication server settings and the [Mobile Provision Code](#) to a user.

For the Mobile Phone Provision administration guide see: and [Mobile Re-Provision How to Guide](#)

Overview

[Mobile Phone Client](#) Users can request a [Mobile Provision Code](#) using the [User Portal](#), or be sent one from the Administrator. message.

Mobile Provision Overview

The Mobile Provision Code URL is only sent to the users defined transport, such as a mobile phone or email address.

Prerequisites

Swivel 3.10

Supported [Mobile device](#)

Swivel Mobile Client installed that supports provisioning, see [Mobile Phone Client](#)

Configuring the Provision URL

These settings refer to the Swivel [SSD](#) provisioning server and should not be changed unless explicitly directed to by Swivel. The URL used for provisioning a user is defined on each Swivel Administration Console under Policy/Self Reset. These URL's can be used for all deployments of Swivel and do not need to be hosted locally, i.e. use these default URL's.

URL provisioning: default: <http://smc.swivelsecure.com/smc/provision/> The provisioning URL allows the provision code to be used for a specific user. A URL request is made by the mobile devices web browser with the Provision number appended to provision the device.

URL to get settings: default: <http://smc.swivelsecure.com/smc/getsettings/> The Site ID ([SSD](#)) is added to the URL to automatically populate the relevant server settings for the user. The site ID needs to be entered on the Swivel Administration console under Server/Name Site ID.

URL complete: default: <http://smc.swivelsecure.com/smc/complete/> The URL to read the Site ID and Provision code combining the two above into one link

Send provision code as security string: Yes/No. If set to Yes, then the users provision code will be sent by their security string transport instead of their Alert transport.

Transport Message settings

Site ID

Each transport (version 3.9.7 onwards) has the following fields for Provisioning and may be edited as required:

Site Id subject: The Site ID subject

Site Id body: The Site ID message, as below

```
Server Id: %SITE_ID
```

```
To get the server settings automatically click the following URL: %URL_SETTINGS%SITE_ID
```

Provision Code

Each transport has the following fields for Provisioning and may be edited as required:

Provision code subject: The Provision code subject

Provision code body: The provision code message as below

Mobile provision code: %CODE

To automatically provision your device, click the following URL: %URL_PROVISION%CODE

Note Blackberry devices only support HTTP and not HTTPS.

Using the Provision URL

From Swivel version 3.9.7 onwards, a **Provision URL** is usually sent to allow the user to allow the [server settings](#) and the [Mobile Provision Code](#). The **Activate** URL can be clicked on and:

- Opened in the Swivel Application to automatically configure the Mobile App
- Opened in a web browser that displays a **Get Server Settings** button that allows the mobile client to be configured and provisioned. If given a choice a suitable web browser should be selected.

Automating Provision Code Delivery

If a suitable [Transport Configuration](#) is enabled for users, then the Provision code can be sent out when the Swivel account is created. To enable this, under Policy>General set Auto. send provision code: to Yes.

Provisioning Sample Code

[Sample Provision](#) For use with an SMTP transport using HTML.

Complete One Step Provisioning

Sample Provision code For use in the *Quick Provision* field:



1 Welcome

Hi, Graham Field

You have been subscribed to the Swivel authentication solution by your company, Swivel Secure Ltd.

2 Download Mobile App.



Apple



Android



Windows



BB10

3 Activate

Please activate your account with the app, by clicking on the activate button:

[Activate](#)

4 Manual Activation

If you are not able to open this email on your phone, you will have to manually activate the app and link it to your account.

Server ID code : 5689645924

Your username : gfield

When the app is activated use the following unique provision code for your account:

Provision code : 0169734258

5 Remote Links

Please use the one of the following company portals to access remote services:

Two step URL Provisioning

Sample code For use in the *Manual Provision* field

Sample Provision text



Swivel Mobile Provisioning

Hi, Graham Field

You have been subscribed to the Swivel authentication solution by your company, XYZ.

Download the Mobile phone app., using one of the links on the right of this email.

After the app. has been download, please activate it by clicking on the following activate button:

Activate

If the activation button does not work, then please manually enter the following information into the app:

Server ID code : 7255814263

Your username : gfield

When the app is activated use the following unique provision code for your account:

Provision code : 3826710954

After the app. has been download and provisioned, please use the one of the following company portals to access remote services:

VPN : <https://citrix.swivelsecure.com>

Email : <https://mail.swivelsecure.net>

Thanks,
Swivel Secure

If the device is not provisioned automatically, then the settings can be entered as below.

Troubleshooting