Purge and Undelete buttons greyed out

Contents

Overview

The Purge and Undelete buttons are greyed out and cannot be seleceted

Prerequisites

Swivel 3.x

Symptoms

Cannot Purge users or cannot undelete users

Solution

To purge or Undelete users, the repository must be selected from the User Administration menu. Once the repository is selected then the purge, undelete and User Sync buttons are made available. See also Purge does not work.