

# Restore Point

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## Overview

This document covers how to create and use a restore point on a Swivel hardware or virtual appliance. A restore will set the appliance back to the time the backup was made. **Restore Point** allows a restore to factory defaults or when the restore point was created. For information on backup see [Backup Appliance](#).

To perform a bare metal recovery of an appliance see [Recovery Disk for Appliances How to Guide](#)

## Prerequisites

Swivel appliance with CMI

Swivel data backup

Note The data restore must match the data restore appliance type, e.g. primary master to primary master, VM to VM, hardware to hardware.

## Create a customer restore Point

In the Swivel [CMI](#) menu select Backup and Restore then Advanced then Restore Points

Select Create a restore point

## Restore appliance to default factory settings or customer settings

In the Swivel [CMI](#) menu select Backup and Restore then Advanced then Restore Points. Select to restore either to default factory settings or if present to customer settings. When eset to default factory settings it will reset back to what ever version that the appliance was shipped with, which may be a much older version of Swivel.

## Troubleshooting