

# Retrieving PINsafe backup files using Webmin

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## Overview

Before changing Swivel configuration settings it is suggested that you take a backup of the current configuration. This will allow the application to be restored to its current state in the event of a problem. One benefit being that the configuration may also be copied to a different appliance, in the event of an appliance being exchanged due to a fault.

- This article contains a step-by-step process to copy a backup file from the appliance to a PC.
- This article is intended for an intermediate user.

If you've not yet taken a backup of your appliance(s), please see the following articles:

- [Backup Appliance](#)
- [Backup PINsafe on a Active/Active appliance](#)
- [Backup PINsafe on a Active/Passive appliance](#)

For further information on copying files with appliances see: [Copying appliance files How to Guide](#) and [Automated SCP Backups](#).

## Solution

It is possible to take a range of back-ups from Swivel via the CMI. It is now possible on newer appliances to automate retrieval of backups using FTP, see the [Automated FTP Backups](#) article. However it may be required to retrieve these backup images manually from the Swivel server.

This article explains the various manual options available.

## Copy a backup file from the appliance using Webmin

Login to the Webmin console via the following URL:

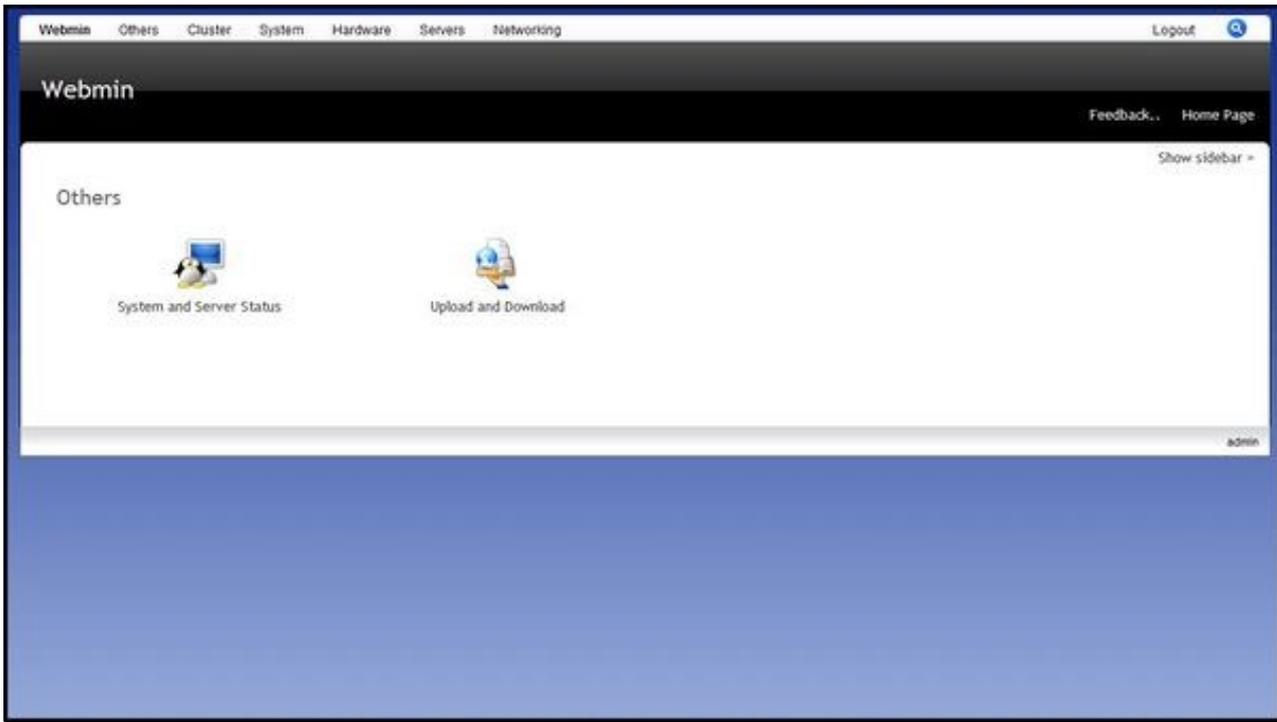
- <https://ApplianceIP:10000/>

The Login page will be displayed. The default credentials are:

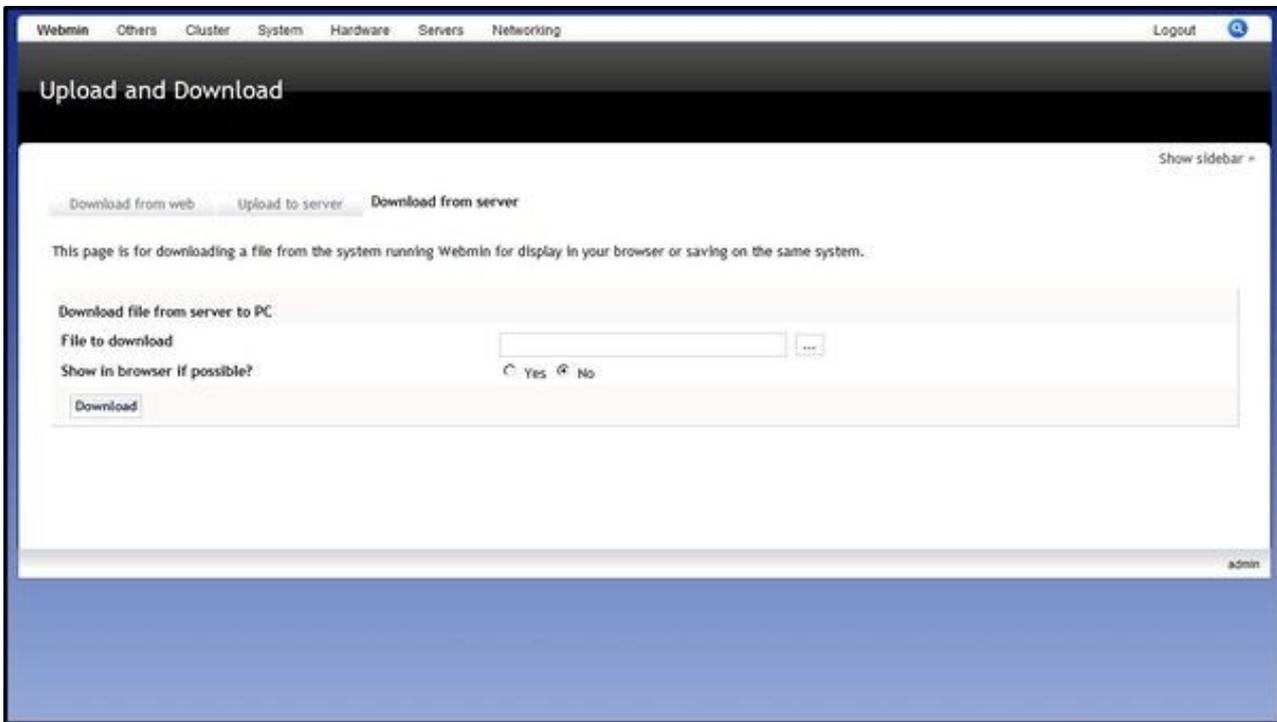
- Username: admin
- Password: lockbox



Once you've logged in, select the 'Others -> Upload and Download' option from the menu bar:



Select the tab entitled "Download from server":



Click the button to the right of the "File to download" dialogue box:

Directory of /backups/				
	<a href="#">..</a>	4 kB	09/Jun/2010	14:49
	<a href="#">.default</a>	4 kB	31/Mar/2010	15:15
	<a href="#">.iso-scratch</a>	4 kB	31/Mar/2010	15:15
	<a href="#">010410.4714</a>	4 kB	01/Apr/2010	11:15
	<a href="#">010410.4714_all.log</a>	582	01/Apr/2010	11:15
	<a href="#">010410.4714_full.tar.gz</a>	21 MB	01/Apr/2010	11:15
	<a href="#">060410.4293</a>	4 kB	06/Apr/2010	11:40
	<a href="#">060410.4293_all.log</a>	582	06/Apr/2010	11:41
	<a href="#">060410.4293_full.tar.gz</a>	21 MB	06/Apr/2010	11:41
	<a href="#">070410.5598</a>	4 kB	07/Apr/2010	04:06
	<a href="#">070410.5598_all.log</a>	582	07/Apr/2010	04:07
	<a href="#">070410.5598_full.tar.gz</a>	21 MB	07/Apr/2010	04:07

- Traverse the filesystem by double clicking the links
- Navigate to: /backups
- Select the backup file you wish to download
- Click OK, the required file should be listed

Webmin   Others   Cluster   System   Hardware   Servers   Networking

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## Upload and Download

This page is for downloading a file from the system running Webmin for display in your browser or saving on the same system.

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**Download file from server to PC**

File to download

Show in browser if possible?  Yes  No

- Click Download to download the required backup

## Copy a backup file from the appliance using WinSCP

See [WinSCP How To Guide](#)

**Keywords:** appliance, backup, webmin