

Sendmail

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Overview

Sendmail is used on Swivel appliances to send out emails. It is configured through the [CMI](#). Sendmail is used by the following processes:

[Audit scripts](#)

[Mon](#)

[VIP on PINsafe Appliances](#)

Prerequisites

Swivel Hardware or Virtual Appliance

SMTP gateway

DNS entry for Swivel hostname

Configuring Sendmail

On the [CMI](#) select Sendmail

Select Configure

Enter the Hostname for the SMTP server

Stop then start Sendmail

Testing

To test Sendmail use from the command line mail <email@domain>. Enter the subject, content, then enter a '.' on a new line, it will then prompt for a CC address, press enter and the email should be sent. Example:

```
mail support@swivelsecure.com
Subject: test
test
.
Cc:
```

check the /var/log/maillog for sent email

```
tail /var/log/maillog
```

Sample output

```
Oct 24 14:40:09 single sendmail[27940]: s90De9om027938: to=<support@swivelsecure.com>, ctladdr=<root@gswiveltest.swivelsecure.net> (0/0), de
```

Known Issues

Troubleshooting

On Swivel hardware and Virtual appliances sendmail emails are logged under /var/log/maillog, to view the logs use;

```
tail /var/log/maillog
```

Ensure Sendmail was restarted after configuring it.

Error Messages

Sender address rejected: Domain not found

The source source DNS is not configured correctly, i.e. the Swivbel server needs a DNS record for a reverse DNS lookup.