

Timezone

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Timezone Overview

Each Swivel database will use the Timezone of the Swivel server that writes data into it. **All instances of Swivel that use the same database should be set to the same Timezone:** credentials set using one timezone are not valid in another. The Timezone should be set before configuring the Swivel application, and a restart made of the database.

The Swivel appliances are by default set to use GMT with daylight savings (BST).

To change the Timezone after adding users obliges to reset pins for those users.

Prerequisites

Swivel 3.x

Swivel appliance Timezone change

Changing the Timezone on a Swivel appliance is done through the [Webmin](#).

On each of the Swivel appliances set the timezone to be the same timezone, from the [Webmin](#) select Hardware, then System Time and then the tab for Change timezone. Select the required timezone then click save. It is not recommended to have Swivel instances on different timezones.

Restart the database after setting the timzone, for internal restart Tomcat, for MySQL restart MySQL on each Swivel instance after the change is made.

Webmin

Others

Cluster

System

Hardware

Servers

Networking



Partitions on Local Disks



System Time

Webmin

Webmin



Webmin Actions Log



Webmin Users

System Time

[Set time](#)[Change timezone](#)

This form allows you to set the system's default time zone, which is used to convert the s

Time Zone

Change timezone to

[Save](#)

Europe/Guernsey

Australia/Lindeman (Queensland - Holiday Islands)

Australia/Lord_Howe (Lord Howe Island)

Australia/Melbourne (Victoria)

Australia/Perth (Western Australia - most locations)

Australia/Sydney (New South Wales - most locations)

Europe/Amsterdam

Europe/Andorra

Europe/Athens

Europe/Belgrade

Europe/Berlin

Europe/Bratislava

Europe/Brussels

Europe/Bucharest

Europe/Budapest

Europe/Chisinau

Europe/Copenhagen

Europe/Dublin

Europe/Gibraltar

Europe/Guernsey

Testing

Known Issues

After a migration the error message: "The user does not have a PIN set" might mean a Timezone configuration issue between the backup version and the newer one.

Troubleshooting

For migration issues check the Timezone configurations.