

Transport fails after upgrade



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Overview

PINsafe 3.1, 3.2, 3.3, 3.4, 3.5 is upgraded to 3.6 or higher and the custom transport ceases to work.

Prerequisites

Upgrade of PINsafe to 3.6 or higher

Symptoms

Custom transport fails

Solution

The PINsafe transports in 3.1, 3.2, 3.3, 3.4, 3.5 are not compatible for use in PINsafe 3.6 or higher. If a custom transport is required for use in a PINsafe 3.6 system, please contact Swivel Secure Support for an updated version.