

# Transports absent after upgrade



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## Overview

After upgrading from Swivel 3.9.2 or earlier to 3.9.6 or higher, the transports listed for users under User Administration may be empty.

## Prerequisites

Swivel 3.9.5 or earlier

## Symptoms

The transports under User Administration may be empty.

## Solution

A synchronization is required to populate the Attributes table, which are now used in Swivel 3.9.6 onwards. Users of Swivel version 3.9.2 will already have the attribute tables. From the User Administration select the required Repository, then click on User Sync.

Existing Transport tables will continue to exist.

See Also [Transport problems](#)