Upgrade from v3 to v4

Contents

Upgrading notes

This document tells the procedure of upgrading from version 3 to version 4 sentry Authcontrol using the CMI

Before upgrade : License considerations

To access the latest AuthControl Sentry V4.04 features you will need to upgrade your appliance as well as request a V4 license key and Site ID, please contact your local Swivel Secure representative who can arrange this for you.

Please note some features like Single Sign On are chargeable.
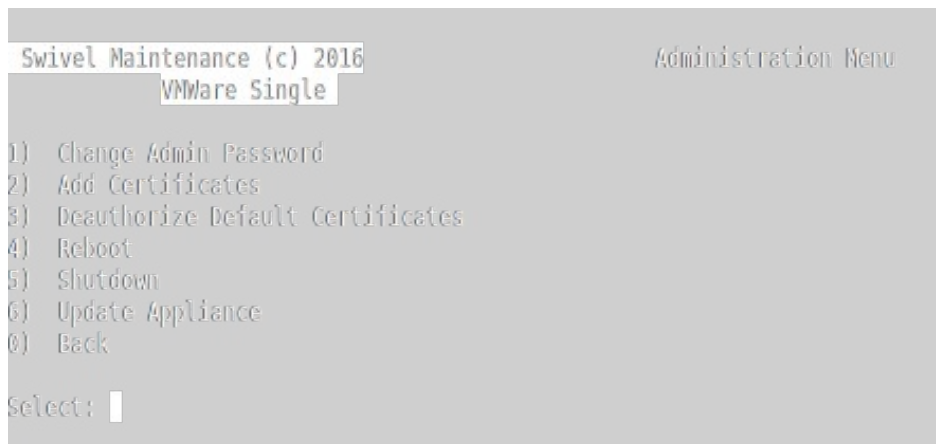
Upgrading procedure

- Updating v3 to v4
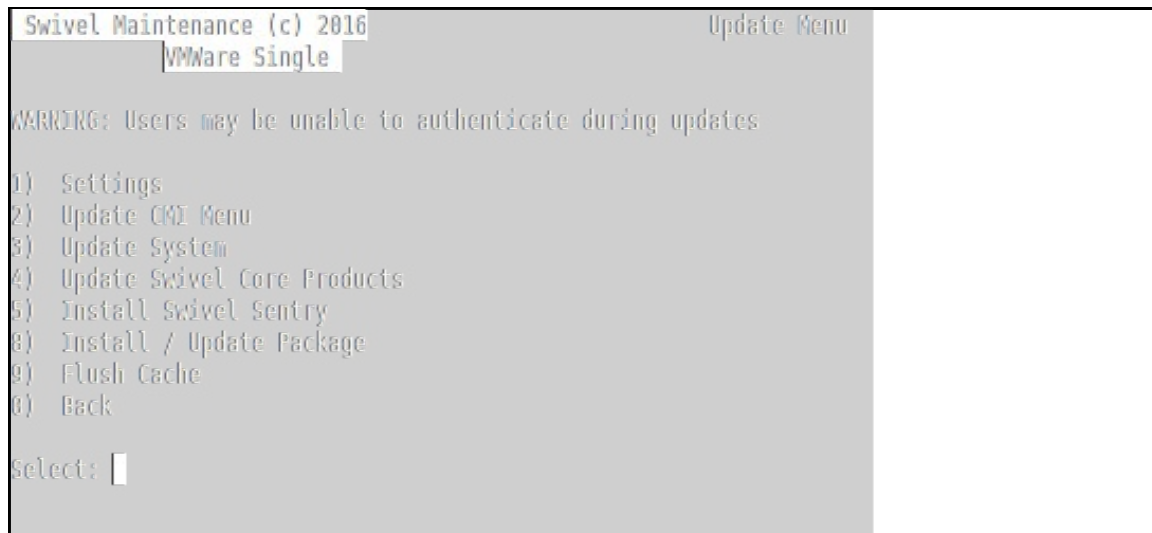
1. Update swivel-cmi to at least 2214.

```
Update System or CMI from the update menu.
```
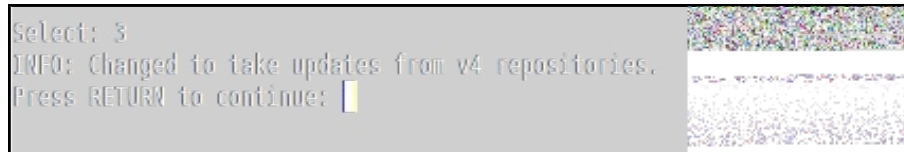
2. Logout.

3.Login into Administration Menu

4. Select update menu and Select "Settings"

5. Select "Upgrade to v4 Repository"

```
Swivel Maintenance (c) 2016                    Update Settings
          VMWare Single

1)  Enable External Repository Access
2)  Yum Proxy
3)  Upgrade to v4 Repository
0)  Back

Select: █
```

```
Select: 3
INFO: Changed to take updates from v4 repositories.
Press RETURN to continue: █
```
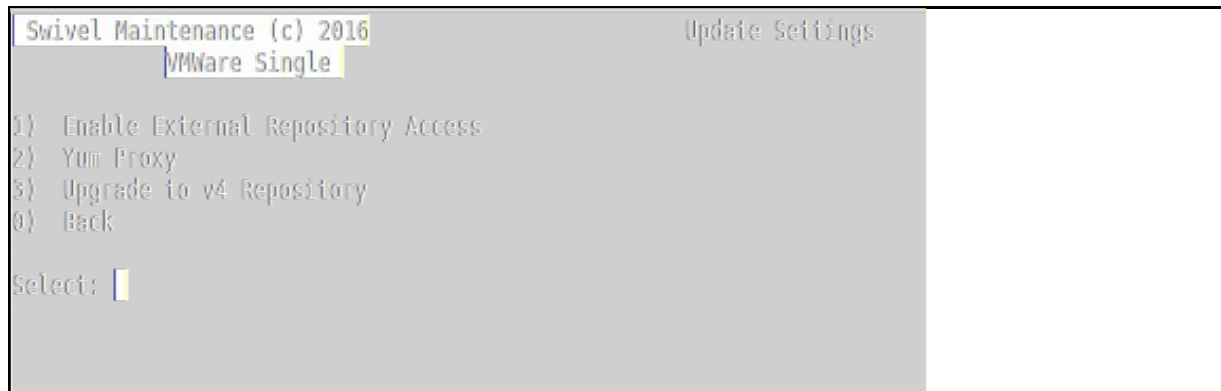
6. Update System, Swivel Core Products.

```
Swivel Maintenance (c) 2016                    Update Menu
          VMWare Single

WARNING: Users may be unable to authenticate during updates

1)  Settings
2)  Update CMI Menu
3)  Update System
4)  Update Swivel Core Products
5)  Install Swivel Sentry
8)  Install / Update Package
9)  Flush Cache
0)  Back

Select: █
```
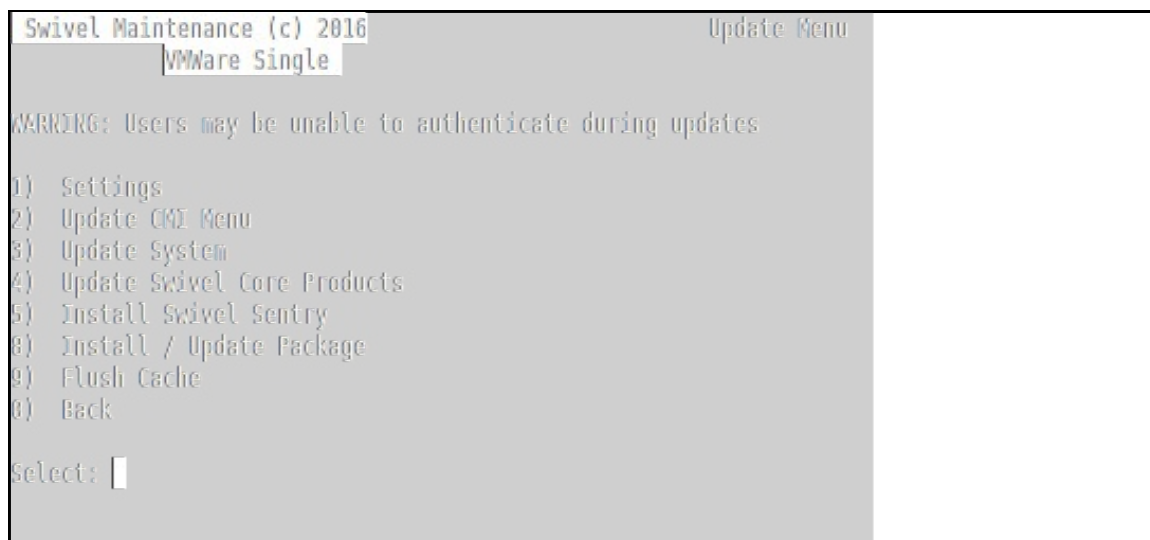
```
Resolving Dependencies
--> Running transaction check
---> Package swivel-cmi.noarch 0:3.0.2228-22 will be updated
---> Package swivel-cmi.noarch 0:4.0.2227-955 will be an update
---> Package swivel-mon.noarch 0:1.0.1841-16 will be updated
---> Package swivel-mon.noarch 0:1.0.2192-18 will be an update
---> Package swivel-mysql.noarch 0:1.0.2143-46 will be updated
---> Package swivel-mysql.noarch 0:1.0.2231-48 will be an update
---> Package swivel-release.noarch 0:1.0.1743-39 will be updated
---> Package swivel-release.noarch 0:4.0.1983-47 will be an update
--> Finished Dependency Resolution

Dependencies Resolved

================================================================================
 Package              Arch           Version              Repository        Size
================================================================================
Updating:
 swivel-cmi           noarch         4.0.2227-955         appliance        117 k
 swivel-mon           noarch         1.0.2192-18          appliance         21 k
 swivel-mysql         noarch         1.0.2231-48          appliance         20 k
 swivel-release       noarch         4.0.1983-47          appliance         21 k

Transaction Summary
================================================================================
Upgrade       4 Package(s)

Total download size: 179 k
Is this ok [y/N]:
```

```
Dependencies Resolved

================================================================================
 Package              Arch           Version              Repository        Size
================================================================================
Updating:
 apache-tomcat        noarch         8.0.36-67            appliance-core    6.9 M
 swivel-PINsafe       noarch         4.0.4.5093-76        appliance-core     24 M
 swivel-proxy         noarch         1.6.2.4703-13        appliance-core     91 k
Installing for dependencies:
 jre1.8.0_121         x86_64         1.8.0_121-fcs        appliance-core     54 M
 swivel-ROOT          noarch         1.0.0-3              appliance-core    163 k

Transaction Summary
================================================================================
Install       2 Package(s)
Upgrade       3 Package(s)

Total download size: 86 M
Is this ok [y/N]:
```

Select Y

7. Select "Install Swivel Sentry" in update Menu.

```
 Swivel Maintenance (c) 2016                        Update Menu
           VMWare Single

WARNING: Users may be unable to authenticate during updates

1)  Settings
2)  Update CMI Menu
3)  Update System
4)  Update Swivel Core Products
5)  Install Swivel Sentry
8)  Install / Update Package
9)  Flush Cache
0)  Back

Select: █
```

8. (opt) Select "Install / Update Package", then enter "swivel-logviewer" without quotes.

Need more help?

Please contact your partner or create a support ticket in our support portal https://supportdesk.swivelsecure.com/dashboard