

AD Credential Change How to Guide

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Overview

PINsafe uses an Active Directory Username and Password to read AD groups using LDAP. This document outlines how and where to change the Active Directory Username and Password Credentials on the PINsafe Administration Console.

Prerequisites

PINsafe 3.x

Changing Active Directory Credentials

Active Directory Repository

On the PINsafe Administration Console select Repository, then the name of the required Active Directory Domain. The IP/Hostname, Username and Password can be changed as desired.

<ul style="list-style-type: none">• Status• Log Viewer⊕ Server⊕ Policy⊕ Logging⊕ Transport⊕ Database⊕ Mode⊖ Repository<ul style="list-style-type: none">• Servers• Types• Groups• local• Active Directory⊕ RADIUS⊕ Migration• User Administration	<h2>Repository > Active Directory </h2> <p>Please enter the details for accessing Active Directory.</p> <p>Repository Domain Qualifier: <input type="text"/></p> <p>Reformat Phone Number: <input type="text" value="No"/></p> <p>Prefix to remove: <input type="text"/></p> <p>Prefix to add: <input type="text"/></p> <p>Hostname/IP: <input type="text" value="192.168.1.1"/></p> <p>Username: <input type="text" value="ADUsername"/></p> <p>Password: <input type="password" value="••••••••"/></p>
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Repeat the AD credentials change on each PINsafe instance that has an entry for the AD server that requires the change.

Mail Server

Where the Active Directory Credentials are also used for Email authentication they will also need to be changed. On the PINsafe Administration Console select Server/SMTP, then change the credentials as required.

- [Status](#)
- [Log Viewer](#)
- ☐ Server
 - [Name](#)
 - [Language](#)
 - [License](#)
 - [Jobs](#)
 - [SMTP](#)
 - [Agents](#)
 - [Peers](#)
 - [Single Channel](#)
 - [Dual Channel](#)
 - [Third Party Authentication](#)
- ☐ Policy
- ☐ Logging
- ☐ Transport
- ☐ Database
- ☐ Mode
- ☐ Repository

Server > SMTP

Please enter the details of an SMTP relay to be used for delivering

Hostname/IP:	<input style="width: 60%;" type="text" value="192.168.1.1"/>
Port:	<input style="width: 60%;" type="text" value="25"/>
Authentication enabled:	<input type="checkbox"/> No <input type="checkbox"/>
Username:	<input style="width: 60%;" type="text" value="Username"/>
Password:	<input style="width: 60%;" type="password" value="....."/>
Timeout (secs):	<input style="width: 60%;" type="text" value="10"/>

The credentials must be changed on all PINsafe instances with an SMTP configuration.

Testing

To test the AD credentials are correct for AD authentication, try to browse the AD server, on the PINsafe Administration Console select Repository then the AD server name, and click on browse in Window. Correct credentials will allow browsing of the AD.

To test the SMTP credentials, force the system to send an email, such as resending a PIN on a test account that uses SMTP as its transport class. Observe the PINsafe logs for any errors.

Known Issues

Troubleshooting