

Additional messages sent



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Overview

PINsafe sends the user additional alert messages.

Prerequisites

PINsafe 3.x

Symptoms

Users receives additional messages. The PINsafe log may not show messages being sent to the user.

These extra messages and extra alerts can take the form of:

Message requesting user to change their PIN after changing their PIN.

Solution

[Copies of PINsafe in Webapps folder](#)

[PIN numbers resent](#)