

# Agent and NAS entries incorrectly displayed



## Contents

- [1 Overview](#)
- [2 Prerequisites](#)
- [3 Symptoms](#)
- [4 Solution](#)

## Overview

The RADIUS/NAS and Server/Agents on the PINsafe Administration console may incorrectly show IP addresses or the hostname instead of the descriptive name.

## Prerequisites

PINsafe 3.8

## Symptoms

The RADIUS/NAS and Server/Agents on the PINsafe Administration console may incorrectly show IP addresses or the hostname instead of the descriptive name.

### RADIUS>NAS

Please enter the details for any RADIUS network access servers. A NAS is permitted to access the authentication of the PINsafe server via the RADIUS interface.

NAS:

- ☐ [SSL-VPN 1](#)
- ☐ [SSL-VPN 2](#)
- ☐ [UAG](#)
- ☐ [IIS](#)
- ☐ [Firewall 1](#)
- ☐ [Firewall 2](#)
- ☐ [VPN 1](#)
- ☐ [10.1.1.1](#)
- ☐ [New Entry](#)

Apply

Reset

## Solution

This is a cosmetic issue and makes no impact upon PINsafe authentication. Upgrading to PINsafe 3.9 or higher will resolve this issue.