

AuthControl Knowledgebase

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Welcome to the Swivel Secure Knowledgebase

This is the new Swivel Secure Knowledgebase that will be used to host the latest articles about the latest Swivel Secure Products.

How to Obtain Support

Direct support is provided through our reseller channel:

Customers: Contact their **Reseller** for initial support, who will escalate the problem directly with Swivel Secure should they be unable to resolve the problem.

Resellers: If the knowledge base does not resolve your query, resellers are encouraged to contact their **Distributors**.

Distributors: Can raise support tickets through the Support Portal.

Sentry Articles

AuthControl Sentry is the new name for Swivel Secure's authentication platform, previously known as "PINsafe". It includes the new Adaptive Authentication and Web Single-Sign-On Platform, as well as the updated core authentication engine. Where the two parts of the product need to be distinguished, we refer here to "Sentry Core" and "Sentry SSO".

The following articles refers to version 4 of the software, which has already been released.

If you are interested in learning more about Sentry email sales@swivelsecure.com

[Authcontrol v4 Sentry SSO and Adaptive Authentication](#)

[Sentry Core V4 Menu Reference](#)

SAML Integrations:

- [Sentry SSO with Salesforce](#)
- [Sentry SSO with GoogleApps](#)
- [Sentry SSO with ADFS](#)
- [Sentry SSO with Office 365](#)
- [Sentry SSO with Cisco ASA using SAML](#)
- [Sentry SSO with Citrix Netscaler](#)
- [Sentry SSO with PulseSecure](#)
- [Sentry SSO with JIRA](#)
- [Sentry SSO with Mimecast](#)
- [Sentry SSO with OneLogin](#)
- [Sentry SSO with GotoMeeting](#)
- [Sentry SSO with SonicWall](#)
- [Sentry SSO with ServiceNow](#)
- [Sentry SSO with Thycotic Secret Server](#)

RADIUS Integrations:

- [Sentry SSO with Cisco ASA](#)
- [Sentry SSO with Juniper](#)
- [Sentry SSO with Netscaler](#)

Appliance Version 3/4 Articles

[V3 Appliance Quick Start](#) (also applies to version 4).

[V3 Appliance Reference](#)

[V4 Appliance Reference](#)

For all Appliance V3 Docs go to [Category:Version 3 Appliance](#)

For all Appliance V4 Docs go to [Category:Version 4 Appliance](#). Note that most version 3 documents also apply to version 4.

[Versions FAQ](#)

Mobile App Articles

- [iOS](#)
- [Android](#)
- [Windows Phone](#)
- [Blackberry](#)

AuthControl Desktop

[Windows Credential Provider](#)