Backups not being made on appliance

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Overview

Swivel appliances make a daily basis or manually, see Backup Appliance. This document looks at possible causes of backups failing to be made.

Prerequisites

Swivel 3.x

Swivel hardware or Virtual appliance 2.x

Symptoms

The Swivel appliance folder /backups does not contain any or any recent backups.

Solution

A lack of disk space may be preventing backups being taken, see Appliance Disk full

Tomcat is not running, see Tomcat problems

The Swivel backup cron job has an issue.