

# Badly formed Attribute Block

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## Overview

Badly formed Attribute Block, Attribute at position..., is seen in the PINsafe log.

## Prerequisites

PINsafe 3.x

## Symptoms

RADIUS: <0> Access-Request(1) LEN=60 192.168.9.250:1496 PACKET DROPPED - Badly formed Attribute Block, Attribute at position 2 of type User-Password (2) has no data value (forbidden).- 12 octets not processed after error.

## Solution

The request to the PINsafe RADIUS server is in an incorrect format. Set the permit empty attributes to Yes in the PINsafe RADIUS server settings.