

Case Sensitive Username



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Overview

PINsafe authentication can be configured to use case sensitive or can insensitive user names.

Prerequisites

PINsafe 3.x

Symptoms

If a case sensitive username is entered, the authentication fails

or

Case sensitive usernames are required.

Solution

On the PINsafe Administration console select Database/General, and set the **Case sensitive usernames** to the required Setting. The default setting is No.