DNS Servers

Contents

Overview

Setting for the first time or changing the DNS servers used by the appliance and the PINsafe application.

Prerequisites

PINsafe appliance V2.x

Symptoms

DNS names not resolving.

Incorrectly configured DNS servers will impact SSH, Sendmail and PINsafe causing the appliance and PINsafe to stop all authentications. NB. Incorrect DNS settings will make Sendmail take a long time to start, and this is particularly relevant when the appliance is rebooted.

Solution

Login as admin either on the console or SSH and select:

```
"Advanced Options"
"Networking"
"DNS Servers"
```

Any DNS server currently configured will be displayed. To enter a new server, select the relevant option and enter the IP address of the DNS server. To remove a DNS server press return when prompted for an IP address.

Expected results:

```
1. Change DNS server 1     : 10.114.19.167
2. Change DNS server 2     : 10.114.17.167
```