

# Deleted User

## Overview

A deleted user will appear in the Swivel Administration console as a user with the line through the name. The user may be removed using a [Purge](#) or reinstated with Undelete, see [User Administration How to guide](#) and also [Delete a Swivel user](#).

## Prerequisites

Swivel 3.x

## Deleted user unavailable options

The following options are unavailable for a deleted user

**Edit** is greyed out and not selectable

**Policy** is greyed out and not selectable

**Reset PIN** is greyed out and not selectable

**Reset Password** is greyed out and not selectable

**View Strings** is greyed out and not selectable

**Send String** is greyed out and not selectable

**Resend** is greyed out and not selectable

**Reprovision** is greyed out and not selectable

**Lock** is greyed out and not selectable