

# Downloads

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## Swivel Appliance and software downloads

### Overview



NOTE: we no longer provide download links on the Knowledge Base for appliance updates and core Swivel software. If you need to get copies of these, please contact your Swivel Secure reseller. Resellers please contact your Swivel Secure channel manager.

The downloads available from this page are primarily for use with the Swivel Appliance.

For integration downloads, please visit the specific wiki pages. To receive news on updates see [Contact Details](#). For an overview on which upgrade path to take see [Upgrade](#).

### Appliance Patches



Upgrades the hardware or virtual appliance

Patch File	Version	Prerequisites	Description	Instructions
patch.2.0.16.part.patch	2.0.16	Appliance build version 2.0.12 or greater	Upgrade appliance build from version 2.0.12 - 2.0.15 to 2.0.16	
patch.2.0.14.full.patch	2.0.14	Appliance build version 2.0.9a - 2.0.12	Upgrade appliance build from version 2.0.9a to 2.0.14	

### Swivel Patches

Upgrades the Swivel version on the hardware or virtual appliance (appliance patch may need to be applied first).

These patches are for single appliances and Active/Active builds only. If you are on an Active-Passive build or Enterprise (4 Appliance) build or if you are not sure what build you are on, contact your reseller or support@swivelsecure.com for advice on upgrading.


Patch File	Version	Prerequisites	Description	Instructions
patch.3.11.5.4741.swivel	3.11.5	Appliance build version 2.0.16	Swivel core software only. Use only on appliance 2.0.16, see appliance patch above. Updated 28/10/2016.	
patch.3.10.5.3030.combined	See description	Appliance build version 2.0.16	Combined patch for Swivel core software 3.10.5.3030 also include Proxy v1.4 and User Portal v3.1. Use only on appliance 2.0.16, see appliance patch above.	







### AD Agent

The AD Agent is used to connect an AD to a remote Swivel service, generally hosted in the Cloud



Software	Version	Prerequisites	Description	Download					
AD Agent	3325	Cloud Instance	Software to link Customer AD to Swivel Cloud.	Download	AD Agent	3325	Cloud Instance	Software to link Customer AD to Swivel Cloud.	Download

### Add-ons

Software	Version	Prerequisites	Description	Download	Instructions
ChangePIN	3573	Swivel version 3.9.5	Utility to allow users to Change their PIN	<a href="#">Download</a>	

ChangePIN	beta	Swivel version 3.9.5	Utility to allow users to Change their PIN, support for non-ASCII characters	Download	
ResetPIN	4038	Swivel version 3.9.5	Utility to allow users to Reset their PIN	Download	
ResetPIN	beta	Swivel version 3.9.5	Utility to allow users to Reset their PIN, support for non-ASCII characters	Download	
User Portal	3 (2466)	Swivel version 3.9.5	Utility to allow users to Reset and Change their PIN, Sync Tokens and Provision Mobile Clients	Download	
Proxy	1.4 (2460)	Swivel version 3.9.5	Utility to proxy requests from 8443 to 8080	Download	
OneTouch Demo	2462	Swivel version 3.10.4	Appliance application allowing users to authenticate using OneTouch	Download	

## Windows Utilities

Software	Version	Prerequisites	Description	Download	Instructions
Taskbar Client	1.7.6	Microsoft.Net Framework version 4.5	Utility to display TURING image on the desktop	Download	
Log Viewer	v2.4	Microsoft.Net Framework version 4.5	Utility to allow administrators to view downloaded Swivel Logs on a Desktop PC	Download	
HTML character converter	beta v0.1	Microsoft.Net Framework version 4.5	Utility to convert non-ASCII characters to HTML entity codes.	Download	