

#### Contents

- 1 Overview
  2 Prerequisites
  3 Symptoms
- 4 Solutions

#### **Overview**

Problems associated with using the GSM modem

# **Prerequisites**

PINsafe

GSM Modem

Java Comm class (This is pre-installed on Swivel appliances)

### Symptoms

SMS messages are not being sent from a GSM modem

# **Solutions**

See the following GSM Modem How To Guide SMS messages are not being sent Transport problems **Resolving Security String Issues**