# **Juniper OneTouch**

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## **Overview**

This document is intended to supplement the the OneTouch Mobile guide and the OneTouch Voice guide for using the Swivel Juniper OneTouch Demo application.

# Prerequisites

Swivel 3.10.4

Juniper 7.x or 8.x

Nexmo Account (or other Telephony provider) for OneTouch Voice telephone-based solution

Latest version of the Swivel Appliance Proxy available from Downloads

Swivel OneTouch Application demo available from Downloads

Juniper Custom login pages OneStage.zip or TwoStages.zip

# **Baseline**

(The version tested with) Swivel 3.10.4 Juniper 7.x

## Architecture

See OneTouch Voice and OneTouch Mobile

# Installation

## **One Touch Demo Application Installation**

Install the Swivel OneTouch Demo Application

#### Swivel Integration Configuration

Configure the Swivel server and users as detailed in this guide OneTouch Voice or OneTouch Mobile.

#### **Juniper One Touch Integration**

## Modifying the Custom login Pages

Modify the Juniper login pages either for OneStage or TwoStage authentication.

#### For Single Stage authentication

Open the OneTouchOneStage.zip file

Modify the LoginPage.thtml file

edit the 2 URLs to access to your OneTouch demo app:

e.g.: http://localhost:8081/onetouchdemo/onetouch?returnurl=

Save the changes and create a zip. NOTE: the zip has to contain just the files and not the onetouch folder or itself a subfolder.

#### For Two Stage Authentication

Open the OneTouch2Stages.zip file

Modify the Defender.thtml file

edit the URLs to access to your OneTouch demo app:

e.g.: http://localhost:8081/onetouchdemo/onetouch?returnurl=

Save the changes and create a zip. NOTE: the zip has to contain just the files and not the onetouch folder or itself a subfolder.

#### Uploading the Custom Sign in pages

As with the Swivel Juniper integration, the custom pages need to be uploaded and assigned to a signing-in policy and realm.

Ensure all the modified files are included with the zip file to upload to the Swivel server. On the Juniper select Signing In/Sign-in Pages then click on Upload Custom Pages.



Enter a Name for the Custom page, then use Browse to find the location of the Templates file. Then click on the Upload Custom Pages, observe any errors that may occur.

Central Manager	
E System	
Status Signing In SUPPORT Sign-In Pages	
Clustering Custom sign-in pages allow you to provide customized templates for various pa Log/Monitoring appear during the sign-in process. Refer to the documentation for information a Custom sign-in pages allow you to provide customized templates for various pa appear during the sign-in process. Refer to the documentation for information a creating valid templates.	ges tha about
Signing In  Sign-In Pages Sign-In Pages	
Auth. Servers Name: PINsafe Label to reference the custom sign-in pages.	
Admin Roles  Page Type:  Access  Meeting	
User Realms  User Roles Resource Profiles Templates File: C:\Documents and Setting Browse Zip file containing the custom templates and assets.	
Resource Policies > Upload	
System Skip validation checks during upload	
Import/Export  Push Config  Archiving  Troubleshooting	

The new signing in page should be listed.

# 

Centra	Manager	
C C III CI G		

– System		
Status >	Signing In	
Configuration >		
Network 🕨	Sign-in Policies Sign-in Pages	
Clustering +		
Log/Monitoring ►	New David Contract David Contract David Contract	
Authentication	New Page Upload Custom Pages Delete	
Signing In >		
Endpoint Security +	🖾 Sign-In Page	Туре
Auth. Servers	D PINsafe	Cust
- Administrators		Cube
Admin Realms →	Default Sign-In Page	Stan
Admin Roles 🔸	Meeting Sign-In Page	Stan
- Users		
User Realms →		
User Roles →		
Resource Profiles >		
Resource Policies >		
- Maintenance		
System →		
Import/Export >		
Push Config		
Archiving >		
roubleshooting +		

## **RADIUS Authentication Server Configuration**

On the Juniper Server select Authentication Servers then select RADIUS Server from the drop down menu, and click on New Server.

Central Manager - System		
Status > Configuration > Network > Clustering >	Authentication Servers	
Log/Monitoring → - Authentication	New: (Select server type) New Server	Delete
Signing In Endpoint Security Auth. Servers Admin Realms Admin Roles User Realms User Realms Resource Profiles	<ul> <li>IVE Authentication</li> <li>LDAP Server</li> <li>ACE Server</li> <li>Stadius Server</li> <li>Active Directory / Windows NT</li> <li>Anonymous Server</li> <li>SiteMinder Server</li> <li>Certificate Server</li> <li>SAML Server</li> </ul>	Type IVE Authenticatio IVE Authenticatio
Resource Policies > Maintenance System > Import/Export > Push Config Archiving > Troubleshooting >		

The following information is required:

Name: A descriptive name for the RADIUS server

**RADIUS Server:** The Swivel server IP/Hostname (Use the Swivel server real IP address not the VIP, multiple servers can be defined as Primary and secondary servers).

Authentication Port: the port used to carry authentication information, by default 1812

Shared Secret: The shared secret that has been entered on the Swivel server

Accounting Port: the port used to carry accounting information, by default 1813

NAS-IP Address: the Juniper interface used for communication, usually left empty

Users authenticate using tokens or one-time passwords Ensure this box is ticked

Backup server, Enter the details of any additional Swivel servers which can be used for authentication.

- System			
Status >	Auth Servers >		
Configuration >	FINSAIC		
Clustering	Cattings		
Log/Monitoring	Securigs Users		
- Authentication			
Signing In →	Name:	PINsafe	Label to reference this server.
Endpoint Security > Auth. Servers	Radius Server:	82.69.194.195	Name or IP address
- Administrators	Authentication Port:	1812	
Admin Realms → Admin Roles →	Shared Secret:	•••••	]
- Users	Accounting Port:	1813	Port used for Radius accounting, if applicable
User Realms >>	NAS-IP-Address:		IP address
User Roles >			
Resource Policies >	Timesute	20	
- Maintenance	Timeout:	seconds	
System >	Retries:	0	
Import/Export +			
Push Config	V Users authenticat	e using tokens or one	- time nasswords
Archiving +	Note: If you select th	his, IVE will send the user's	authentication method as "token" if you use SAMI
Troubleshooting >	and this credential will not be used in automatic SSO to backend applications.		
	Backup server		
	Radius Server:		Name or IP address
	Authentication Port:		
	Charad Cografy		
	Shared Secret:		
	Accounting Port:		Port used for Radius accounting, if applicable
	Radius accounting		
	NAS-Identifier:		Name of IVE as known to Radius s

For Two Stage Authentication Go to the auth, select the server used for one touch and add a new challenge rule. The value has to be the same as configured on Defender.thtml and radius\_challenges.txt on the Swivel core.

Example Rule:

Name: Challenge One Touch

Response Packet Type: Access Challenge

RADIUS Attribute: Reply-Message

Operand: matches the expression

Value: One Touch

ame: Challenge One Touch			
received Radius Response Packet			
esponse Packet Type: Access Ch	allenge 👻		
ttribute criteria:			
Radius Attribute	Operand	Value	
Reply-Message (18) 🔹	matches the expression	•	Add
teply-Message	matches the expression	One Touch	×
an Index and Inc.			
show New Pin page			
Show <b>New Pin</b> page show <b>Next Token</b> page			
<ul> <li>show New Pin page</li> <li>show Next Token page</li> <li>show Generic Login page</li> </ul>			
<ul> <li>show New Pin page</li> <li>show Next Token page</li> <li>show Generic Login page</li> <li>show user login page with error</li> </ul>	or message		
<ul> <li>show New Pin page</li> <li>show Next Token page</li> <li>show Generic Login page</li> <li>show user login page with error</li> <li>show Reply-Message attri</li> </ul>	or message bute from the Radius server to	the user	
<ul> <li>show New Pin page</li> <li>show Next Token page</li> <li>show Generic Login page</li> <li>show user login page with error</li> <li>show Reply-Message attri</li> <li>send Access Request with add</li> </ul>	or message bute from the Radius server to litional attributes	the user	
<ul> <li>show New Pin page</li> <li>show Next Token page</li> <li>show Generic Login page</li> <li>show user login page with error</li> <li>show Reply-Message attri</li> <li>send Access Request with add Radius Attribute</li> </ul>	or message bute from the Radius server to itional attributes Value	the user	

#### Authentication Realm Configuration

Authentication realms determine which method of authentication will be used. On the Juniper select User Realms, and either create a new Realm with the New button or or modify an existing realm by clicking on it.

Junipe	er°
Central Manager	
🗏 System	
Status > Configuration > Network > Clustering >	User Authentication Realms           New         Duplicate
Log/Monitoring →	
- Authentication	Authentication Realm
Signing In → Endpoint Security → Auth. Servers	Users
- Administrators	
Admin Realms → Admin Roles →	Authentication realms specify what server to use for authentication, how policies are assigned to users,
- Users	
User Realms 🔹 🕨	
User Roles →	
Resource Profiles >	
Resource Policies >	
- Maintenance	
System >	
Import/Export >	
Push Config	
Archiving >	
I roubleshooting +	

Additional Installation Options Verifying the Installation Uninstalling the Swivel Integration Troubleshooting Known Issues and Limitations Additional Information

For assistance in the Swivel installation and configuration please firstly contact your reseller and then email Swivel Secure support at support@swivelsecure.com.