# Legacy Knowledgebase

## Contents

# Welcome to the Swivel Secure Knowledgebase

For the latest news on support for CVE-2015-7547 please see Glibc Vulnerability*Last updated 25th Feb 2016*

For further news on 'SHA-1 Deprecation' and Diffie-Hellman Keys' please see Ciphers How To Guide*Last updated 17th Oct 2015*

In addition, ShellShock', 'Poodle', 'GHOST' and 'LogJam' vulnerabilities please see Vulnerabilities**Last updated 15th July 2015***

**Licence keys**: Some older licence keys expired on 1st January 2015. If you renewed your support during 2014, you should have received a new licence: see  here if you are not sure how to apply it. If you are certain that you do not have an updated licence key, please email supportdesk@swivelsecure.com.

**To get started with Swivel  Start here**

## Knowledgebase Sections



**FAQ**



**Install / Upgrade**



**Configuration**



**Error Messages**



**Downloads**



**Solutions**



**Symptoms**



**Integrations**



**How-tos**

## How to Obtain Support

Direct support is provided through our reseller channel.

**Customers:** should contact their **Reseller** for initial support, who will escalate the problem directly with Swivel should they be unable to resolve the problem.

**Resellers:** If the Knowledgebase does not resolve your query, resellers are encouraged to contact their Distributors.

**Distributors:** may raise support tickets though Submit a Support Ticket, for further information see  Support Ticket Help

## News and Updates

For information on receiving details of new versions and news see Contact Details.

## Wiki Information

For information about this wiki consult the Meta-Wiki.