

# Legacy Knowledgebase

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## Welcome to the Swivel Secure Knowledgebase

For the latest news on support for CVE-2015-7547 please see [Glibc Vulnerability](#)\*Last updated 25th Feb 2016\*

For further news on 'SHA-1 Deprecation' and Diffie-Hellman Keys' please see [Ciphers How To Guide](#)\*Last updated 17th Oct 2015\*

In addition, ShellShock, 'Poodle', 'GHOST' and 'LogJam' vulnerabilities please see [Vulnerabilities](#)\*Last updated 15th July 2015\*

**Licence keys:** Some older licence keys expired on 1st January 2015. If you renewed your support during 2014, you should have received a new licence: see [here](#) if you are not sure how to apply it. If you are certain that you do not have an updated licence key, please email [supportdesk@swivelsecure.com](mailto:supportdesk@swivelsecure.com).

To get started with Swivel [Start here](#)

## Knowledgebase Sections



FAQ



Install / Upgrade



Configuration



Error Messages



Downloads



Solutions



Symptoms



Integrations



How-tos

## How to Obtain Support

Direct support is provided through our reseller channel.

**Customers:** should contact their **Reseller** for initial support, who will escalate the problem directly with Swivel should they be unable to resolve the problem.

**Resellers:** If the Knowledgebase does not resolve your query, resellers are encouraged to contact their Distributors.

**Distributors:** may raise support tickets though [Submit a Support Ticket](#), for further information see [Support Ticket Help](#)

## News and Updates

For information on receiving details of new versions and news see [Contact Details](#).

## Wiki Information

For information about this wiki consult the [Meta-Wiki](#).