

Lock File

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Overview

If the Swivel server is not shutdown properly it may leave a lock file (.lck) in the /home/swivel/.swivel/db/pinsafe and a on restart, it appears the Swivel database is in use.

Prerequisites

Swivel Appliance 2.x

Symptoms

Swivel does not start

Solution

Using the [CMI](#) or [WinSCP](#) Look for and remove any .lck file in the folder /home/swivel/.swivel/db/pinsafe