

Log view error



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Overview

Viewing the log file creates a Java error.

Prerequisites

PINsafe 3.5.2989

In some circumstances this can affect PINsafe 3.6

Symptoms

```
org.xml.sax.SAXParseException: An invalid XML character (Unicode: 0x0) was found in the CDATA section.net.sf.saxon.xpath.DynamicError: org.x
```

Solution

Options to solve the problem are:

- 1). Upgrade PINsafe
- 2). Delete the pinsafe.log file
- 3). set the Pinsafe log file to a small size (10k), and generate some log messages to move the invalid character to rotate to an older log file.