

# Mobile App Privacy Policy

## Notes

This document refers to requisites of Authcontrol Mobile App.

## Privacy Policy

Swivel Secure's mobile app requires access to:

- The Camera app to allow scanning of QR codes in our provisioning messages to ensure easy user provisioning.
- The Storage to save the information required to communicate with your AuthControl Sentry system and the storage of the security strings, that are downloaded as part of the provisioning process, allowing authentications even when no mobile phone signal is present.
- The Phone app to allow users to directly call their helpdesk from within the application for support and assistance.
- Your Email app to contact your company's helpdesk via email for support and assistance.

No other information is accessed, copied, collected or stored either within the app, on the phone or anywhere else.

## Need more help?

Please contact your partner or create a support ticket in our support portal <https://supportdesk.swivelsecure.com/dashboard>