

Password change for CMI How to Guide

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Overview

PINsafe uses a default username and password for the Command Management Interface (CMI) and it is recommended to change this password. This document outlines how and where to change the Password Credentials on the CMI. See Also [Password change for Webmin How to Guide](#)

Prerequisites

PINsafe 3.x

PINsafe appliance with CMI

Ensure a copy of the password is held in a secure location.

Changing CMI Password

Password Change for User

On the PINsafe CMI select the Advanced Options, then Admin Menu, then change admin password. Enter the new password and then again to confirm it is correct.

Testing

Login as user admin with the new password.

Known Issues

Troubleshooting

Try entering the password as the username so that the entered characters can be viewed, this will reveal if the keyboard mapping is not as expected.

Try a login through the hardware monitor console or VM console, as well as through an SSH session.

It is possible to reset the admin back to its default by the following procedure [Password recovery for appliance How to guide](#)