

Password recovery for appliance How to guide

Contents

- [1 Overview](#)
- [2 Prerequisites](#)
 - ◆ [2.1 Admin Console Password Reset Procedure using Sysresccd](#)
 - ◇ [2.1.1 Boot from sysrescue CD](#)
 - ◇ [2.1.2 Mount file system](#)
 - ◇ [2.1.3 Known Issues](#)
- [3 Testing](#)

Overview

This document outlines how to reset the admin password back to factory defaults for a Swivel hardware or VM appliance.

Prerequisites

Swivel Appliance 2.x, 3.x, 4.x

Admin Console Password Reset Procedure using Sysresccd

This procedure can be used when the Webmin cannot be logged into.

Boot from sysrescue CD

See [System Rescue CD](#)

Mount file system

Mount the root partition. Note: If sda2 is not found then try sdb2 instead.

```
mkdir /root/temp
mount /dev/sda2 /root/temp
export SHELL=/bin/bash
chroot /root/temp
```

This will take you to a different prompt. Then run the following command:

```
passwd admin
```

Type in the default password. You will be asked to confirm it.

Known Issues

When trying to the above step of "passwd admin" and you are present with the error "Unknown user 'admin'" then vi /etc/passwd and add the following line to the list:

```
admin:x:0:0::/home/admin:/bin/bash
```

Testing

Login with the default username and password.