Provision URL

Contents

- 1 Provision URL
- 2 Overview
- 3 Mobile Provision Overview
- 4 Prerequisites
- 5 Configuring the Provision URL
- 6 Transport Message settings
    - 6.1 Site ID
    - 6.2 Provision Code
- 7 Using the Provision URL
    - 7.1 Automating Provision Code Delivery
    - 7.2 Provisioning Sample Code
        - 7.2.1 Complete One Step Provisioning
        - 7.2.2 Two step URL Provisioning
- 8 Troubleshooting

Provision URL

Swivel version 3.10 combines the Site ID and Provision codes into one single URL.

From Swivel version 3.9.7, a URL can be used to provide the Swivel authentication server settings and the Mobile Provision Code to a user.

For the Mobile Phone Provision administration guide see: and Mobile Re-Provision How to Guide

Overview

Mobile Phone Client Users can request a Mobile Provision Code using the User Portal, or be sent one from the Administrator. message.

Mobile Provision Overview

The Mobile Provision Code URL is only sent to the users defined transport, such as a mobile phone or email address.

Prerequisites

Swivel 3.10

Supported Mobile device

Swivel Mobile Client installed that supports provisioning, see Mobile Phone Client

Configuring the Provision URL

These settings refer to the Swivel SSD provisiong server and should not be changed unless explicitly directed to by Swivel. The URL used for provisioning a user is defined on each Swivel Administration Console under Policy/Self Reset. These URL's can be used for all deployments of Swivel and do not need to be hosted locally, i.e. use these default URL's.

URL provisioning: default: http://smc.swivelsecure.com/smc/provision/ The provisioning URL allows the provision code to be used for a specific user. A URL request is made by the mobile devices web browser with the Provision number appended to provision the device.

URL to get settings: default: http://smc.swivelsecure.com/smc/getsettings/ The Site ID (SSD) is added to the URL to automatically populate the relevant server settings for the user. The site ID needs to be entered on the Swivel Administration console under Server/Name Site ID.

URL complete: default: http://smc.swivelsecure.com/smc/complete/ The URL to read the Site ID and Provision code combing the two above into one link

Send provision code as security string: Yes/No. If set to Yes, then the users provision code will be sent by their security string transport instead of their Alert transport.

Transport Message settings

Site ID

Each transport (version 3.9.7 onwards) has the following fields for Provisioning and may be edited as required:

Site Id subject: The Site ID subject

Site Id body: The Site ID message, as below

```
Server Id: %SITE_ID

To get the server settings automatically click the following URL: %URL_SETTINGS%SITE_ID
```

Provision Code

Each transport has the following fields for Provisioning and may be edited as required:

Provision code subject: The Provision code subject

Provision code body: The provision code message as below

```
Mobile provision code: %CODE

To automatically provision your device, click the following URL: %URL_PROVISION%CODE
```

Note Blackberry devices only support HTTP and not HTTPS.

Using the Provision URL

From Swivel version 3.9.7 onwards, a **Provision URL** is usually sent to allow the user to allow the server settings and the Mobile Provision Code. The **Activate** URL can be clicked on and:

- Opened in the Swivel Application to automatically configure the Mobile App
- Opened in a web browser that displays a **Get Server Settings** button that allows the mobile client to be configured and provisioned. If given a choice a suitable web browser should be selected.

Automating Provision Code Delivery

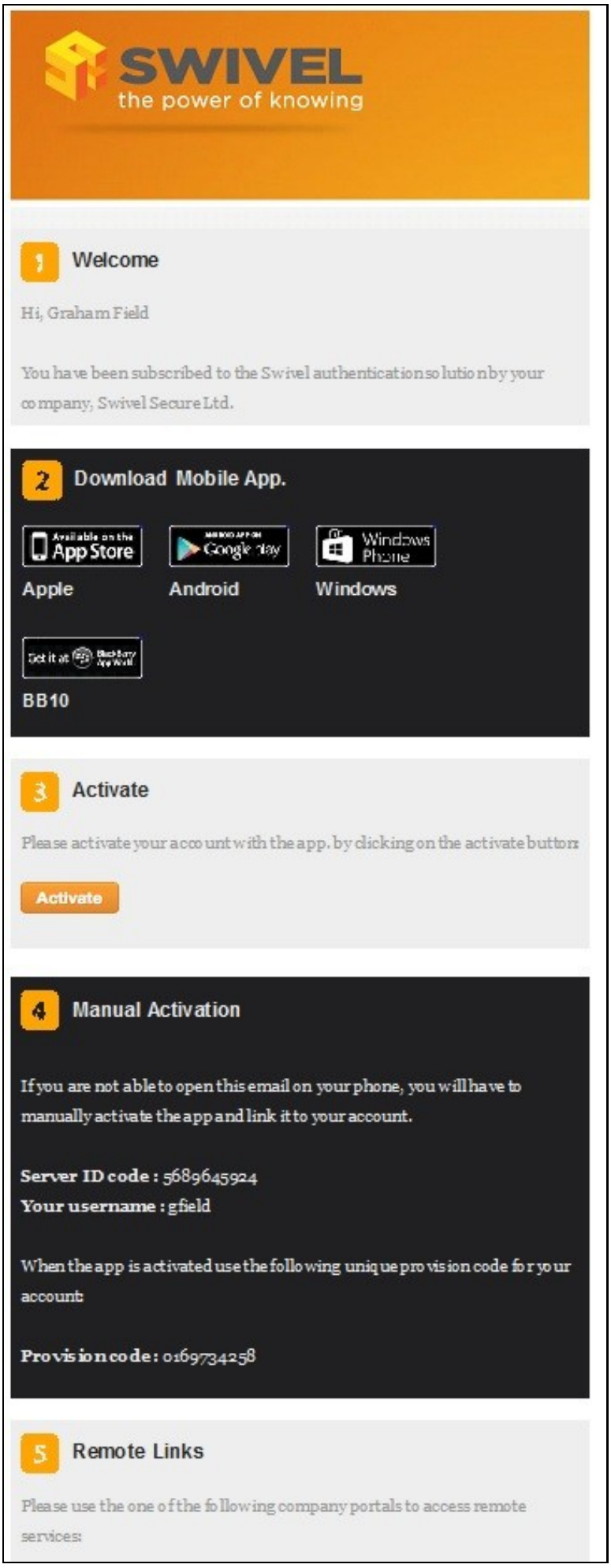
If a suitable Transport Configuration is enabled for users, then the Provision code can be sent out when the Swivel account is created. To enable this, under Policy>General set Auto. send provision code: to Yes.

Provisioning Sample Code

Sample ProvisionFor use with an SMTP transport using HTML.

Complete One Step Provisioning

Sample Provision code For use in the *Quick Provision* field:

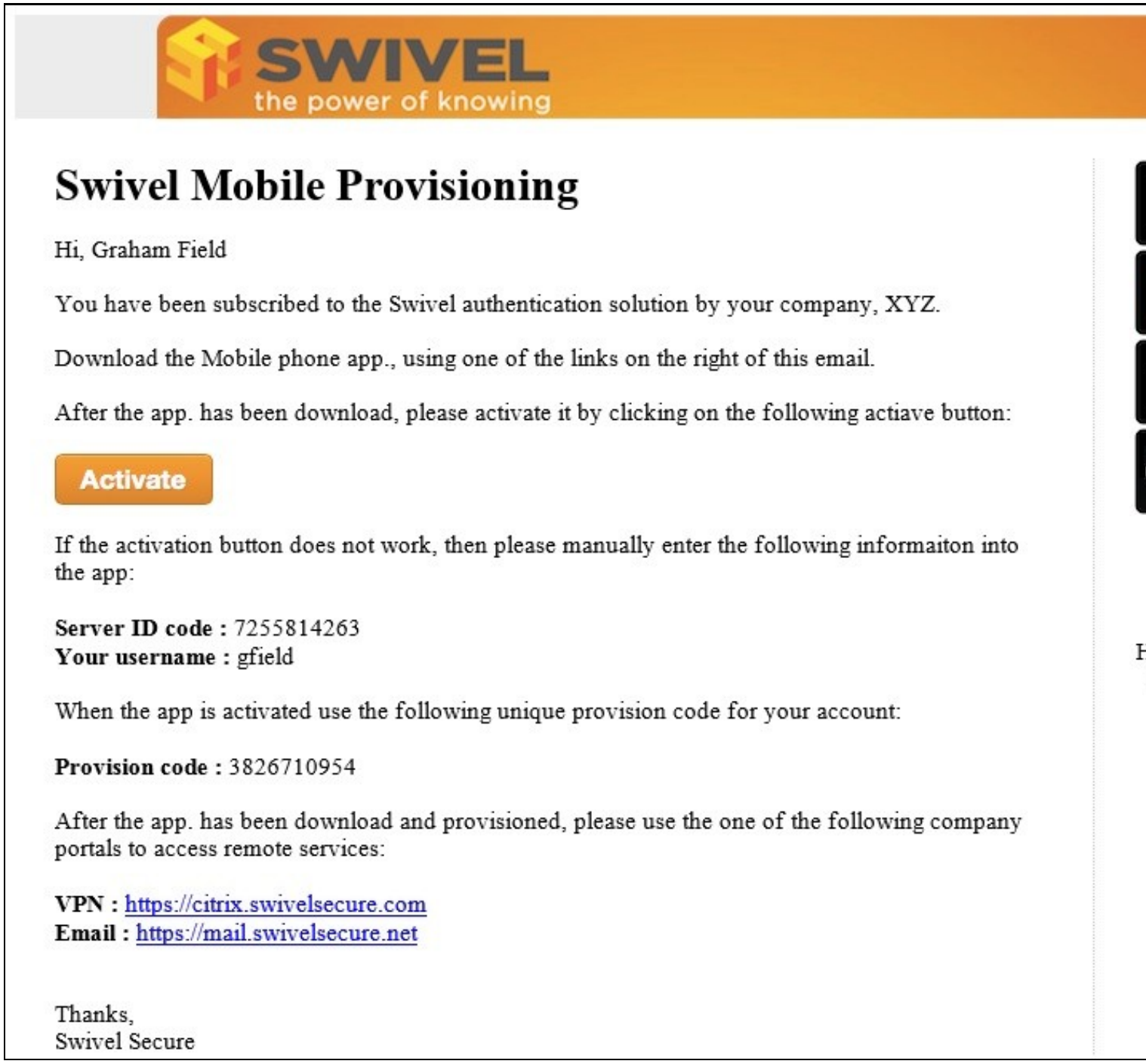


As shown below

Two step URL Provisioning

Sample code For use in the *Manual Provision* field

Sample Provision text



If the device is not provisioned automatically, then the settings can be entered as below.

Troubleshooting