# Purge and Undelete buttons greyed out



## **Contents**

- 1 Overview2 Prerequisites3 Symptoms
- 4 Solution

#### **Overview**

The Purge and Undelete buttons are greyed out and cannot be seleceted

# **Prerequisites**

Swivel 3.x

# **Symptoms**

Cannot Purge users or cannot undelete users

## **Solution**

To purge or Undelete users, the repository must be selected from the User Administration menu. Once the repository is selected then the purge, undelete and User Sync buttons are made available. See also Purge does not work.