RADIUS

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Overview

This page covers problems with RADIUS authentication. For further information on PINsafe and RADIUS see RADIUS How To Guide

Prerequisites

PINsafe 3.x

Errors

RADIUS authentication fails, the following log messages may be displayed:

AGENT_ERROR_BAD_OTC or Failed Validation see AGENT_ERROR_BAD_OTC

Badly formed Attribute Block, Attribute at position see Badly formed Attribute Block

Does not have a NAS entry see Does not have a NAS entry

RADIUS server failed to start, error see RADIUS server failed to start

Other RADIUS issues

RADIUS FilterID returns username and not group see RADIUS Filter ID.

It is not recommended to use channels that provide multiple security strings (i.e. Dual Channel, Mobile Phone Client or Swivlet/Swivlet.Net/iPhone app) with RADIUS protocols other than PAP. For details, see RADIUS with multiple security strings.