# Send Errors cannot be set

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## Overview

PINsafe allows system errors to be sent to an address. In PINsafe 3.7 this feature was enhanced with trigger levels set for sending of errors. The *Send errors* option has been deprecated.

## Prerequisites

PINsafe 3.7

## Symptoms

On the PINsafe Administration Console, under the Logging SMTP screen, it is not possible to set the *Send errors* option.

## Solution

Instead of setting the *Send errors:* to Yes or No, set the *Email trigger:* to the required level for sending system errors. When configured click on Apply to save the settings.