Send String

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Overview

The Send String feature allows the helpdesk or administrator to send the user a new dual channel security string, by selecting the required user and clicking on send string.

Prerequisites

PINsafe 3.7

Symptoms

PINsafe 3.7.3474: On the Pinsafe Administration Console User Administration page, when the View is set to *Group* or *Transport*, the send string button is missing for users.

Solution

Select the view *Rights* then select the required user. The Send String button will be present