Shutdown and Power Off Procedure

Contents

Overview

This document covers the shutdown procedure for PINsafe appliances, both hardware and software.

Prerequisites

PINsafe appliance

Considerations

If the appliance is part of an Active/Active Cluster verify that the other appliances are fully functional, this can be verified by logging into each PINsafe Administration Console, also the Virtual IP address can be checked, see VIP Status

Review the PINsafe logs for any errors

Shutdown and Power off Guide

1. Login to the PINsafe Command Management Interface (See Getting Started Basic CMI configuration)

2. Select Advanced Menu

3. Select Admin Menu

4. Select Power off Appliance

5. Wait several minutes for the appliance to shutdown, to verify the hardware appliances is shutdown, check the power light, to verify a Virtual Machine check the systems status.

Known Issues

Troubleshooting