

Swivel Core V4 Helpdesk Menu Reference

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Introduction

This article is a complete reference to the Swivel Core Administration Web Console for a Helpdesk users. This page lists all the top-level menus, and each menu has its own page, referenced from this page, with the exception of a few that can be summarized within this page.

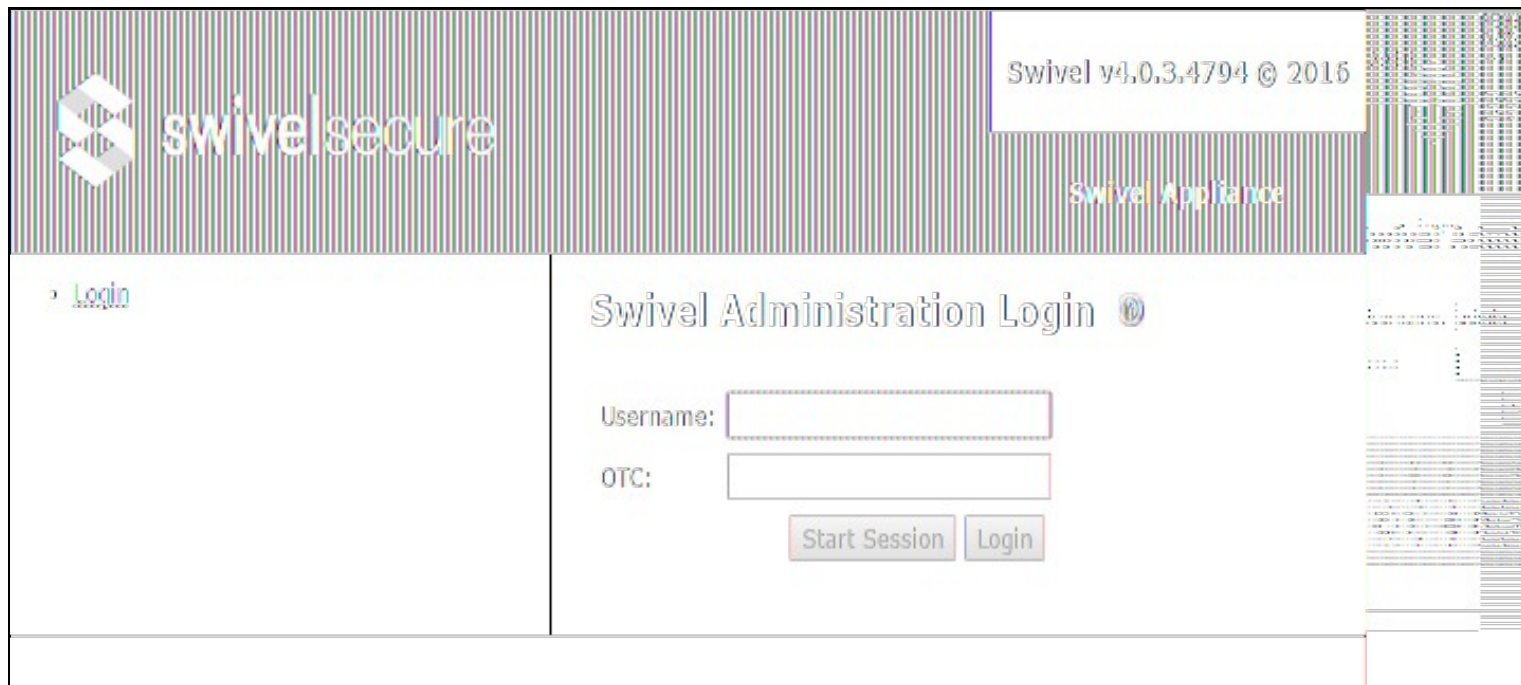
Logging In

To log into the Swivel Web Console, enter the following URL into a web browser:

`https://<swivel_server>:8080/sentry`

Here, <swivel_server> is the IP address or host name of the Swivel appliance.

You should be presented with the following login screen:

The image shows the Swivel Administration Login screen. At the top, there is a header bar with the Swivel logo on the left, the text "swivelsecure" in the center, and "Swivel v4.0.3.4794 © 2016" on the right. Below the header, the main content area is divided into two sections. The left section contains a "Login" link. The right section is titled "Swivel Administration Login" and features a form with two input fields: "Username:" and "OTC:". Below these fields are two buttons: "Start Session" and "Login". The "Start Session" button is highlighted with a red border. The "Login" button is also highlighted with a red border. The entire form is enclosed in a red border.

Enter the username of a helpdesk user. The shipped application comes with a user named **admin**. Click on **Start Session** and a TURING image will be displayed.



Swivel v4.0.3.4794 © 2016

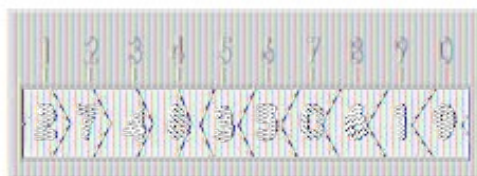
Swivel Appliance

• [Login](#)

Swivel Administration Login

Username:

OTC:



You now need to enter your one-time code based on the TURING image shown. The default PIN for the **admin** user is **1234**, so enter the first 4 digits of the TURING string - in this case **2748**.

If this is the first time you have run the web console, you will be presented with the End-User Licence Agreement.

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Accept EULA

Do Not Accept EULA

You should read this, and assuming you accept it, click on "Accept EULA" to continue.

You will now be presented with the Status page.

- [Status](#)
- [Log Viewer](#)
- ⊞ OATH
- [User Administration](#)
- [Helpdesk User Guide](#)
- [Logout](#)

Swivel Status

Licensed users	10000
License expires	01-Jan
Sentry license expires	01-Jun
SSO license expires	01-Jan
User accounts	10
<u>Locked user accounts</u>	0
<u>Disabled user accounts</u>	0
<u>Deleted user accounts</u>	0
<u>Inactive user accounts</u>	0
Active database	MySQL
Mode	Synchr
Swivel RADIUS Enabled	Yes
Server IP address	192.16
Server hostname	single.
Logged in as	
Configuration version	4.0.3.1
Data Storage Root	/home/
End User Licence Agreement	View
Transport Queue: SMTP	0 mess
Transport Queue: PNA	0 mess
Transport Queue: AQL	0 mess
State local sync broker	Active
Configuration sync state connection	Connec

The main menu is shown down the left side of the page. The following chapter summarises the menu items.

Swivel Web Console Main Menu

Status	Shows the status page
Log Viewer	Shows the logs

OATH	OATH token management
User Administration	User Administration
Helpdesk Guide	Show the helpdesk guide
Logout	Log out from the administration console

Status Screen

As seen above, this shows a summary of the system status, including the total number of users, numbers of users in particular states, licence information etc.

Helpdesk Guide

This displays a guide to administering the Swivel server.