

# Transport fails after upgrade



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## Overview

PINsafe 3.1, 3.2, 3.3, 3.4, 3.5 is upgraded to 3.6 or higher and the custom transport ceases to work.

## Prerequisites

Upgrade of PINsafe to 3.6 or higher

## Symptoms

Custom transport fails

## Solution

The PINsafe transports in 3.1, 3.2, 3.3, 3.4, 3.5 are not compatible for use in PINsafe 3.6 or higher. If a custom transport is required for use in a PINsafe 3.6 system, please contact Swivel Secure Support for an updated version.