

Trusted Domains in Active Directory

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Overview

Active Directory can be configured to use trusted domains where user data is held in differing AD domains. PINsafe uses LDAP to communicate with Active Directory, and the LDAP paths for users in trusted domains do not match the names in the group membership attributes

Prerequisites

PINsafe 3.x

Windows Active Directory Server

Symptoms

Users are not imported during AD Synchronisation

Solution

Use Global Catalog

Create a new repository for each domain, and make sure that there are no overlaps between usernames in different domains