

User Alerts

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User Alerts

User Alerts are global settings which determine what messages users are sent through the users **Alert** transport. The alert transport group is a transport method that can be configured for a group of users, see also [Transport Configuration](#).

Prerequisites

Swivel 3.x

User Alert Options

PIN expiry warning: Options Yes/No, default Yes, users are notified when their PIN will [expire](#).

PIN change required: Options Yes/No, default Yes, users are notified when a [PIN change is required](#).

PIN changed: Options Yes/No, default Yes, users are notified when their PIN has changed.

Account locked: Options Yes/No, default Yes, users are notified when their account has been [locked](#).

Device key allocated: Options Yes/No, default Yes, users are notified when a [PositiveID](#) device key has been allocated.

Account inactive: Options Yes/No, default Yes, users are notified when their account has been locked due to [inactivity](#).

Account inactive warning (days): Options time in days, default 0, users are notified the given number of days in advance of their account being locked due to [inactivity](#).

No transport is error: Options Yes/No, default No, this raises the [logging](#) error level when a user has no transport defined so that administrators can receive them as higher priority.

Account unlocked: Options Yes/No, default Yes, users are notified when their account has been [unlocked](#).

Testing

Known Issues

Troubleshooting