User view limited to 1000



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Overview

PINsafe 3.4 and 3.5 limited the number of users that could be viewed to 1000. Different users could be loaded by selecting different viewing criteria.

Prerequisites

PINsafe 3.4, 3.5

Symptoms

User view restricted to 1000 users.

Solution

Select different filters to view required users

Upgrade to version 3.6 which allows up to 100,000 users to be viewed at one time