

# VIP problem



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## Overview

The VIP does not work

## Prerequisites

Swivel appliance 2.x

## Symptoms

The VIP address is not allocated or does not fail across.

## Solution

Ensure that Heartbeat and Mon are set to start on boot. On the [CMI](#) set the default running processes to Yes for Heartbeat and Mon.

For further troubleshooting issues see [Heartbeat issues](#)